



FAST

Facilitating Accessibility
in Support of Tourism

C1. Short-term joint staff training activity methodologies



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1. Short-term joint staff training activity methodologies

Template

Title	(Add the title of the methodology)
Activity associated with module	(Add the number and name of the module)
Aim	(Describe the goal of the methodology/activity)
Duration	(Add the duration of the activity)
Group size	(Add the size of the group as a whole or, if applicable, smaller groups)
Preparation and resources	(Describe the activities that have to be done to prepare the activity (before the implementation of the activity) and list the materials that are needed during the implementation)
Steps description	(Describe all the steps needed to implement the activity. Be as detailed as possible)
Risks and recommendation	(Describe possible risks/situations that might occur during the implementation of the activity and add recommendations to mitigate those risks)

1.1 Module VI. Cultural differences

Title	Recognize the most common cultural differences
Activity associated with module	Know the regional and/or national history, geography and culture. Adapt accessible travel itineraries to comply with cultural, religious and ethnic restrictions
Aim	The aim of this activity is to gain a basic knowledge about cultural differences relevant for working with tourists from other countries.
Duration	45 minutes (or more depending on the number of participants and impairments definition)
Group size	15 people (the number of participants can be higher or lower if needed)
Preparation and resources	<ol style="list-style-type: none"> 1. Invite persons with experiences to work in other cultural environment. Preparing questions for them. 2. Prepare videos about situations when people from different cultural backgrounds meet. 3. Prepare situations to deal with concrete cases.
Steps description	<p>The trainer introduces the guest and asks him/her some questions. He/she then invites the participants to ask him/her questions.</p> <p>Then the trainer presents some videos about situations when people from different backgrounds meet. Every participant gives his opinion about the situation.</p> <p>At the end the trainer gives the participants a test with concrete cases and asks them to tell how they will deal the cases.</p>
Risks and recommendation	No risks are foreseen for the implementation of the activity.



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